

January 17, 2025

## Comments



Coldwater Branch

Tell us how the library is doing.

Turn this card in at the library or by mail.

Date: 12-15-2024

Time of Event: 12:45

Library Branch or Department: \_\_\_\_\_

MEAGAN WAS VERY HELPFUL

THANK YO

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

☐ Check here if you wish to have the library respond to your comment.

Name: \_\_\_\_\_



Unknown Branch

Tell us how the library is doing.

Turn this card in at the library or by mail.

Date: \_\_\_\_\_

Time of Event: \_\_\_\_\_

Library Branch or Department: All

A Different Kind of Kindness

A Quiet Place - Day One

Both of these films are sick and sadistic. The titles and descriptions do not indicate how damaging they are. Why do you even buy this stuff?

☐ Check here if you wish to have the library respond to your comment.

Name: \_\_\_\_\_ Contact: \_\_\_\_\_

## BDL Response:

The first film, actually titled *Kinds of Kindness*, is a mainstream film from a celebrated director, featuring a number of major stars. It is rated R, part of our adults-only privileges collection, and both the BDL catalog and DVD case give an appropriate description of the content.

The second film is rated PG-13 and is an installment in a popular apocalyptic horror series, also from a mainstream studio, director, and acting company. Again, the BDL catalog and DVD adequately describe the content, which is in our adults-only privileges collection.

Both films, in addition to being popular, have received favorable critical reviews and are representative of mainstream movies. The catalog descriptions let the potential viewer make an informed decision about their choice of viewing material.

These materials will remain in the BDL catalog. -John Rucker

Branch District  
Library

UNION Twp.

Tell us how the library is doing.  
Turn this card in at the library or by mail.

Date: 12/26/24

Time of Event: \_\_\_\_\_

Thank you so much for  
ordering this book!  
We all can learn how  
to live a little more  
simple. Thank you ladies  
for all you do!  
Merry Christmas

Name: \_\_\_\_\_

Contact: \_\_\_\_\_

Kimberly Feltner &lt;feltnerk@branchdistrictlibrary.org&gt;

Fri, Dec 20, 2024 at 11:11 AM

To: [REDACTED]

Cc: bdlmanagement@branchdistrictlibrary.org

Hi Carol,

Thank you for sharing the article about Kanopy. Initially, Kanopy featured content that wasn't very mainstream, so I'm pleased to see their expanding selection.

We currently offer a digital library service, Hoopla, which has thousands of movies and TV shows. All titles are available without holds or waiting periods. Hoopla allows for easy viewing on any device, including Apple TV and Samsung TV. Currently, a library users can borrow up to six items per month on Hoopla. I've been enjoying the [It's a Wonderful Lifetime](#) collection for my holiday movie fix! The ease of access and variety of content make Hoopla a valuable resource for any library user looking to explore new films and series.

I appreciate your comment and please let me know if you have any questions about digital library services.

Best,  
Kimberly

On Fri, Dec 13, 2024 at 3:01 PM [REDACTED] <no-reply@branchdistrictlibrary.org> wrote:

Submitted on Fri, 12/13/2024 - 15:01

Submitted by: Anonymous

Submitted values are:

## Your Contact Information

### Contact Information

[REDACTED]  
[REDACTED]  
[REDACTED]

## Your Message

### Subject

A possibility for library participation

### Message Body

<https://clark.com/streaming-tv/kanopy-review-library-card-free-streaming/#:~:text=Kanopy%20is%20a%20free%20streaming,through%20public%20libraries%20and%20universities.>

**Comment Received via Square Monday, December 16, 2025, along with a \$50 donation to the library for services at the Coldwater Branch**

Staff were very helpful in assisting us with notary public services. I love the Branch County Library!

**Comment received January 8, 2025**

Submitted on Wed, 01/08/2025 - 15:26

Submitted by: Anonymous

Subject: Homeless men taking over the library

My family and I have been long-time patrons of the library. However, we no longer feel safe coming there due to the overwhelming presence of homeless men taking over portions of the library. I understand that it is a public building and they likely cannot just be kicked out when no laws have been broken. (Though we have also observed the police there addressing them at times, which does nothing to assuage our fears). Perhaps an ordinance or rule needs to be put in place indicating that one cannot just move their belongings into the library and loiter there all day when they have no intention of utilizing the library's services.

I came in the other day and there were no less than 5 apparent homeless men on the first floor. Four had spread out and taken over all of the tables by the movies, 1-2 were on the computers (which, at least they were using a service there), and that same homeless man who has been loitering there for the longest time now camps out on the bench by the front door/statue. He brings in his belongings like he is moving into the library, spreading his stuff around the area, preventing actual library patrons from sitting there. He also parks his bike or leaves his belongings in the entry way. And recently when I was there I noticed that he set a tent up in the parking lot by the bike rack. I have seen this gentleman around town and believe him to suffer from what would seem to be mental health issues, as he is often seen talking to or yelling at no one. Additionally, others are often observed outside the door smoking and drinking. An African American man was recently (maybe a month or two ago) observed sitting outside drinking from a small alcohol bottle. They are taking up space/tables in the library with no intention of actually using library services. Leaving actual patrons with nowhere to sit, and/or making them feel uncomfortable when they are trying to utilize library services.

I am not sure what can be done about this, but something needs to be. If the library cannot address the matter internally, then perhaps the city council or our local congress representative should get involved. The library is no longer a safe place for our family to visit. Thank you

**Comment received January 17, 2025**

Tell us how the library is doing.  
Turn this card in at the library or by mail.

Date: 1/17/25 Time of Event: \_\_\_\_\_

Library Branch or Department: Coldwater Branch

Everyone here has been so kind and helpful. I work with children w/ special needs and your team of employees are helpful and accomodating to all our families. Facility is perfect for siblings to play and read w/ their family. Thank You so much!!

☐ Check here if you wish to have the library respond to your comment.

Name: \_\_\_\_\_ Contact: \_\_\_\_\_